

FW284

Integrated under counter freezer

Use and maintenance

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IMPORTANT: Please read the user instructions carefully before using the appliance for the first time and before installing it. Failure to install the fridge, or to have it installed, as per the user manual could invalidate the warranty. Any service calls relating to misuse or incorrect installation could incur a service charge.

Important

The CDA Group Ltd cannot be held responsible for injuries or losses caused by incorrect use or installation of this product. Please note that CDA reserve the right to invalidate the guarantee supplied with this product following incorrect installation or misuse of the appliance or use in a commercial environment.

This appliance is not designed to be used by people (including children) with reduced physical, sensorial or mental capacity, or who lack experience or knowledge about it, unless they have had supervision or instructions on how to use the appliance by someone who is responsible for their safety.

Under no circumstances should any external covers be removed for servicing or maintenance except by suitably qualified personnel.

Appliance information:

Please enter the details on the appliance rating plate below for reference, to assist CDA Customer Care in the event of a fault with your appliance and to register your appliance for guarantee purposes.

Appliance Model	
Serial Number	

EU Declarations of Conformity

This appliance has been manufactured to the strictest standards and complies with all applicable legislation, including Electrical safety (LVD) 2014/35/EU and Electromagnetic interference (EMC) 2014/30/EU. Parts intended to come into contact with food conform to 1935/2004/EC.

Important

Never store inflammable or explosive items and strong corrosive acids or alkalis in the appliance.

This is a household appliance, which is produced in accordance with the national standard. It is intended for food storage only, not for storage of blood, medicine and biological products.

To prevent risk of fire, keep the appliance away from petrol or any other inflammables.

To prevent risk of electromagnetic interference or other accidents, do not place a microwave oven on top of the refrigerator or use any electric appliance inside the refrigerator.

Do not allow children to play with or near the appliance.

The internal surfaces of the fridge compartment may be very cold when the appliance is running. Avoid touching, if possible, the surfaces especially when hands are wet.

Do not splash water onto the appliance. Keep it away from places of high humidity that may have adverse effect on the electric insulation performance.

This appliance is designed to be used in ambient temperatures between 10°C and 32°C. Use outside of this range may cause the appliance to fail.

This refrigeration appliance is intended for use as a built-in appliance.

IMPORTANT INFORMATION FOR CORRECT DISPOSAL OF THE PRODUCT IN ACCORDANCE WITH EU DIRECTIVE 2012/19/EU.

At the end of its working life, the product must not be disposed of as urban waste. The refrigeration system contains insulating gases and refrigerants, which require specialised waste disposal. The valuable materials contained in this appliance can be recycled. It must be taken to a special local authority differentiated waste collection centre or to a dealer providing this service.

Before disposing of an old appliance, remove the door seals, latch or bolt lock to avoid the risk of child entrapment.

Disposing of a household appliance separately avoids possible negative consequences for the environment and health. It also enables the constituent materials to be recovered, saving both energy and resources. As a reminder of the need to dispose of household appliances separately, the product is marked with a crossed-out wheeled dustbin. 

Before first use

You must allow the freezer to settle for at least twenty four hours prior to switching the power on.

It is recommended that you clean the interior of the appliance prior to first use, using a solution of bicarbonate of soda and warm water and then thoroughly dry the interior.

The freezer may have an odour to it at first use. This will disappear as the appliance cools.

When first switching the appliance on it is advisable to set the fridge to setting 3 and leaving the freezer to settle for 24 hours before adjusting the temperature to the preferred setting.

Please note:

The appliance will work continuously until it comes down to the correct temperature.

If the appliance is switched off, you should allow five minutes before switching it on again to prevent unnecessary damage to the compressor.

Never store inflammable or explosive items and strong corrosive acids or alkalis in the appliance.

The presence of some frosting within the appliance is not a malfunction of the freezer.

Note: If the appliance does not have a freezer compartment () it is not suitable for freezing foodstuffs.

Use

Freezer

- The freezer compartments are designed to store only frozen food
- Never put hot foods in the freezer, allow food to cool fully before storing them in the freezer
- Follow the instructions on the food packaging for storage of frozen food. If no information is provided, foods should not be stored for more than three months after the purchase date
- Make sure food is clean and any extra water is wiped away before putting into the fridge
- Store food in small packages (ideally less than 2.5kg). This reduces the freezing time and improves the quality of the food after thawing
- Wrap food before putting into the freezer. To stop the wrapping sticking together, ensure it is dry
- Label the food before freezing with information including type of food and dates of storage and expiry
- Once food is thawed, it must not be refrozen unless it has been completely cooked. Only defrost as much food as is required, to prevent wastage
- Bottled or canned drinks should not be stored in the freezer compartments as they could explode
- Check the rating plate to confirm the maximum amount of fresh food that can be frozen within a 24 hour period
- Do not attempt to freeze more than the maximum amount
- To freeze fresh food more quickly, set the temperature control to setting 5 a few hours prior to placing food in the freezer

Storage and use

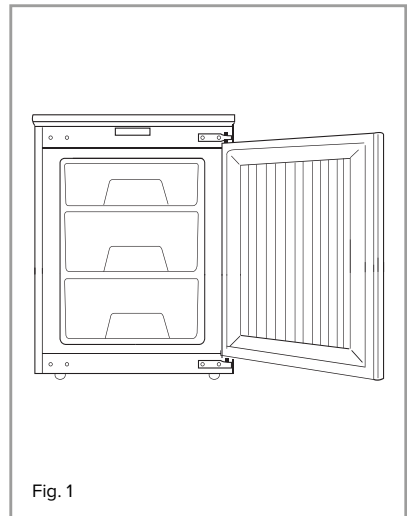
This freezer is suitable for storing deep frozen food (food which has already been frozen before being added to the freezer), for storing fresh food for a short period (2-3 weeks) by freezing it and for making ice and ice cream.

Always remember to observe and adhere to the recommended expiration date of food.

Fresh food, and food which needs to be stored for a long period, should be kept at a temperature of -18°C or below.

For this, we recommend using setting 4 or 5

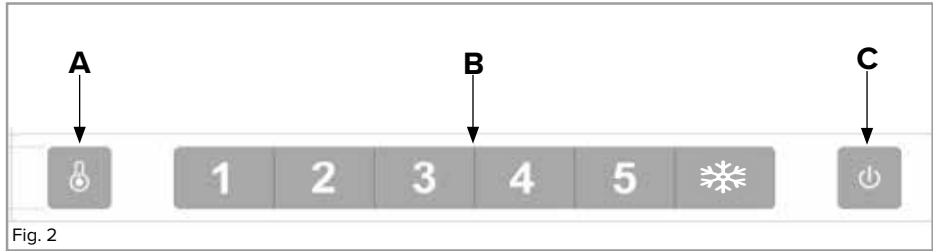
If food only needs to be stored for a short period then a setting of 2 or 3 will suffice.



Please remember: Ice cream or ice for drinks should be allowed to sit at room temperature for several minutes before being used as they can still be cold enough to cause damage to skin and lips.

Please note: The freezer should be defrosted regularly. If you are unsure of when then it is advisable to do so when, and if, the ice layer reaches 5mm thickness.

Controls



A. Freezer temperature adjustment sensor

This button is used to adjust the temperature within the freezer. Press this sensor once to activate adjustment, and then as many times as necessary until the desired level is selected. The settings range from 1 to super freeze (❄️) with 1 being the warmest and super freeze being the coldest.

Please note: Where possible, avoid having the temperature setting on 5 or the super freeze all of the time. This will help to alleviate strain on the compressor and system.

B. Freezer temperature setting display

This display will illuminate the current temperature setting. Adjusting the temperature will cycle through this display.

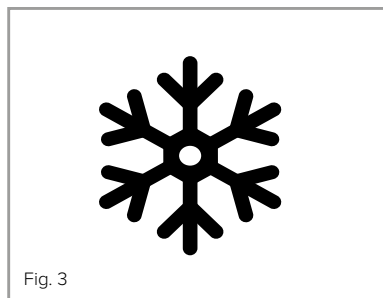
Please note: You do not use numbers 1 to 5 or the snowflake to change the temperature. Instead, use the freezer temperature adjustment sensor (A).

C. Power button

Use this sensor to switch the appliance on and off (standby mode). The sensor will be illuminated when the appliance is off.

Super freeze function

The 6th setting on the control panel, represented by the snowflake (Fig. 3), is a super freeze function. This should be used when freezing large quantities of food all at once. Activate this function 2 or 3 hours before introducing the food and do not leave it to run for more than necessary. Leaving it to run for longer will place unnecessary strain on the cooling system. The function will automatically deactivate after approximately 24 hours.



Care and cleaning

Always disconnect the appliance from the power supply before any cleaning or maintenance.

The freezer should be cleaned using a solution of bicarbonate of soda and lukewarm water. Do not use abrasive products or detergents. After washing, rinse and dry thoroughly.

Clean the drawers separately by hand with a mild solution of washing up liquid and water. Do not put them in the dishwasher.

If the appliance is not to be used for prolonged periods of time, unplug and clean the appliance. The doors should be left slightly ajar to prevent the formation of mildew and unpleasant odours. It is important however that you ensure that no child or person could become trapped in the appliance.

Defrosting the freezer

Do not use heaters or defrosting sprays in this appliance.

Never use any metallic or sharp objects such as knives or forks to remove the ice as this could damage the lining.

The freezer compartment should be defrosted regularly to ensure the most efficient running of the freezer.

Once the ice is more than 5mm thick, the freezer should be defrosted.

- 24 hours before defrosting the freezer, switch the temperature control to setting 5 to switch on the super freeze function to ensure food is fully frozen
- Before switching the freezer off, wrap the frozen food in sheets of paper and store it in a cool dry place
- Switch the applicane off at the temperature control panel and the mains and remove the freezer drawers
- To speed up the defrosting process, place a bowl of warm water in the base of the freezer compartment
- The freezer should be cleaned using a solution of bicarbonate of soda and lukewarm water. Do not use abrasive products or detergents. After washing, rinse and dry thoroughly
- Clean the drawers seperately by hand with a mild solution of washing up liquid and water. Do not put them in the dishwasher
- Once cleaning is complete, reconnect the power

Troubleshooting

If you have any problems with your appliance, you should check the troubleshooting prior to calling CDA Customer Care to prevent unnecessary service calls and potential cost. Contact details are on the back cover of this manual

If the appliance is not working, check the following:

- There is power to the appliance
- The house fuses are intact and the fuse in the plug has not blown
- The on/off switch is not set to off
- The plug socket is functioning fine. To check this, plug another electrical appliance in to see if the socket is faulty

If the appliance is working, but not very well, check the following:

- The appliance is not overloaded
- The control panel is set to an appropriate temperature
- The doors are closing properly
- The cooling system at the rear of the appliance is clean and free of dust, and not touching the rear wall
- There is enough ventilation at the side and rear walls

If the appliance is noisy, check the following:

- The appliance is level and stable
- The side and rear walls are clear, and there is nothing resting on the appliance
- **Note:** The cooling gas in the refrigerator may make a slight bubbling or gurgling noise, even when the compressor is not running

If there is water in the freezer, check the following:

- The appliance has power and the temperature control light is on
- There are no items touching the rear wall of the appliance. If there are, adjust their position so that they no longer touch it
- That there is some resistance when opening the door of the appliance. If it opens at the slightest touch it may mean that the door seal needs to be replaced
- Check the door seal for any kinks, debris or damage. If you notice any, and are unable to resolve the issue yourself, contact CDA Customer Care so that the seal can be replaced

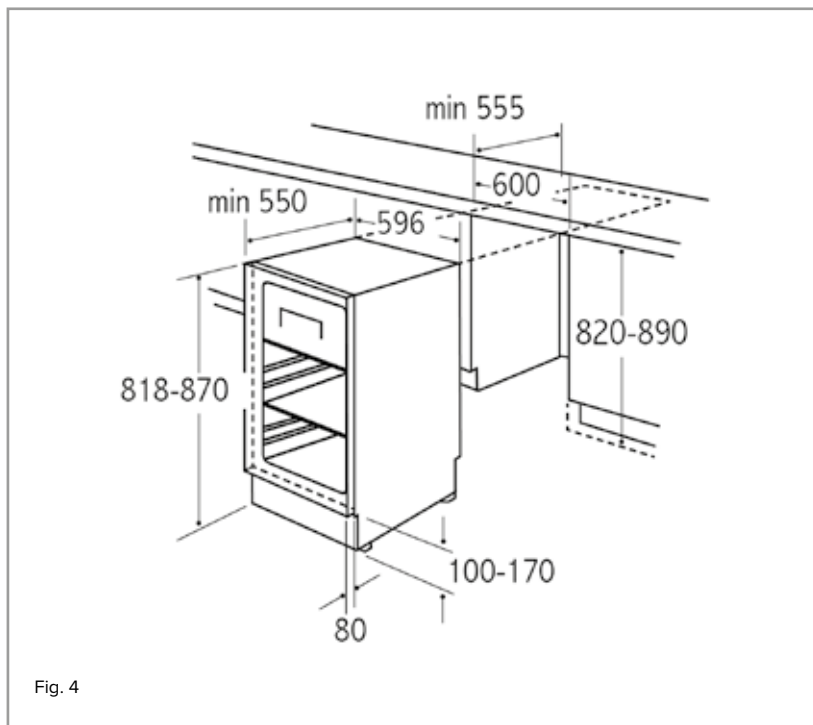
If excessive ice has formed in the freezer:

- It is normal for some ice droplets to form on the back wall of the fridge. This does not constitute a fault with the appliance
- Ensure that the temperature control is at the position you intend for it to be and hasn't been accidentally set to the highest setting. If the freezer is set to maximum, try lowering the setting
- Check that there is some resistance when opening the door of the appliance. If it opens at the slightest touch it may mean that the door seal needs to be replaced
- Check the door seal for any kinks, debris or damage. If you notice any, and are unable to resolve the issue yourself, contact CDA Customer Care so that the seal can be replaced

Installation and ventilation

This appliance must never be installed close to heat sources, e.g. heating elements, cookers or in damp places.

- To ensure the appliance is level, you should use the height adjustable feet at the front of the appliance
- The ventilation system at the bottom of the appliance must not be blocked
- Fig. 4 shows the installation requirements for your appliance. All measurements are in millimetres. Failure to install the appliance correctly can lead to increased running costs, premature failure and may invalidate the warranty provided with the appliance

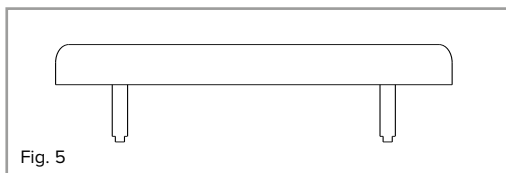


Mounting the fascia doors

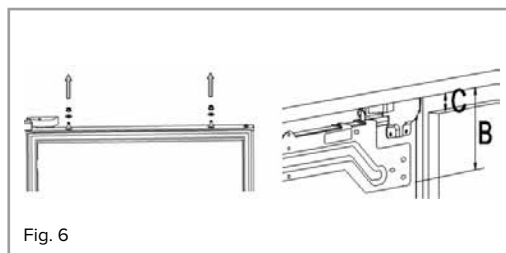
Fig. 6 - Fitting the decor door bracket

Remove the white decorative cover (Fig. 5) by lifting it upwards. Obtain the below measurements:

Dimension B = Measure from the underside surface of kitchen unit to the bottom of fixing bracket.



Dimension C = Measure from the underside surface of kitchen unit to the top of next unit door.



Unscrew and remove the nuts and washers from the top of the appliance door to remove the bracket.

Fig. 7 - Fitting the decor door bracket

Subtract C from B and put the fixing bracket (2) in place using this measurement for vertical position and place to the centre for horizontal position. Secure the fixing bracket (2) using screws (1).

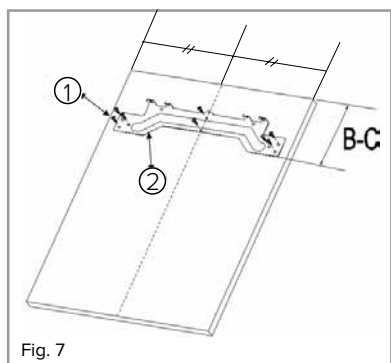
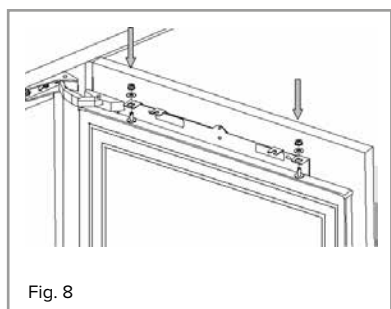


Fig. 8 - Fitting the decor door

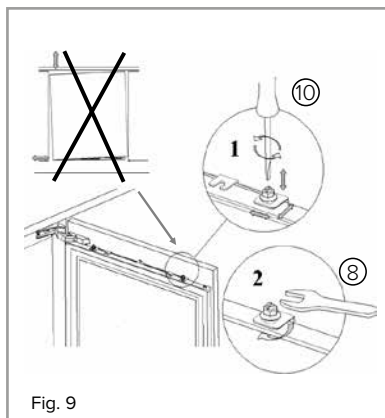
Place the decor door onto the appliance door by inserting adjustment bolts into the slots on the fixing bracket.



Locate the washers and screw the nuts onto the adjustment bolts.

Fig. 9 - Aligning the decor door

Close the door and check the alignment with the other unit doors. Adjust the decor door by screwing or unscrewing the adjustment bolts for vertical adjustment and by the help of the slots on the fixing bracket for other directions. Lock the screws into place as shown in Fig. 9.



Fitting the decor door base fixings

With the appliance door open, locate the metal decor door base fixing brackets and screw the fixings to the decor door. You may need to remove and re-fit these brackets depending upon the decor door used.

Fitting the decorative cover

Re-fit the decorative cover, that you removed in the first step, on to the decor door fixing bracket. Check that the whole door assembly operates smoothly and that the door seal of the refrigerator is still creating a seal.

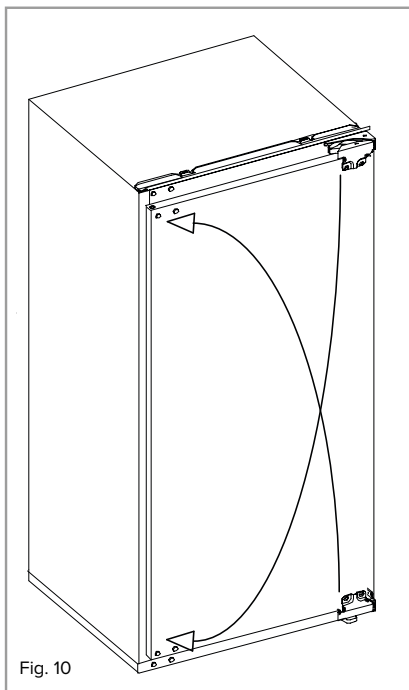
Reversing the freezer door

We recommend you seek the help of another individual to support the doors whilst performing this operation.

1. Open the door
2. Carefully prise off the white cover caps for the side that you wish to switch the hinges to
3. Loosen the screws that hold the hinges to the fridge cabinet and remove the door
4. Remove the screws that secure the hinge to the door
5. Place the door somewhere safe where it will not cause or receive damage
6. Relocate the hinges to their opposing corners as shown in Fig. 10
7. Refit the door to the hinges.

Do not turn the door upside down

8. Insert the cover caps (3) on the opposite side in the exposed holes
9. Ensure that the door seal is correct, as per page 18



Ensuring the door seals correctly:

It is normal for the seal to be compressed after the door has been reversed.

With the door closed, use a hair dryer to expand the seal and fill the gap between the door and the body of the appliance.

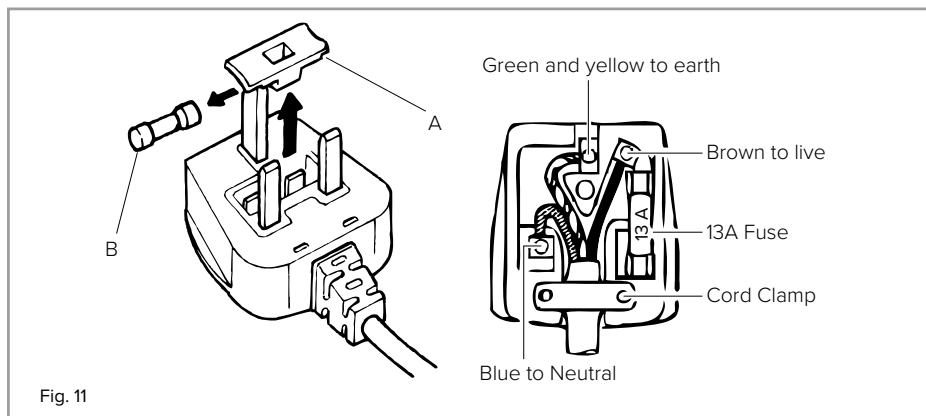
Take care not to use the hair dryer too close to the appliance, which could damage the seal. A distance of approximately 10cm should be adequate.

When completed, allow the seal and door to cool before touching them.

Once done, the seal will remain in position.

Electrical information

Warning! This appliance must be earthed.



The mains lead of this appliance has been fitted with a BS 1363A 13A fused plug. To change a fuse in this type of plug, follow the steps below:

1. Remove the fuse cover and fuse
2. Fit replacement 13A fuse, ASTA approved to BS 1362 type, into the fuse cover
3. Replace fuse cover

Important: Do not use the appliance without the fuse cover in position.

How to connect an alternative plug

If the fitted plug is not suitable for your socket outlet, then it should be cut off and disposed of safely to avoid possible shock hazard. A suitable alternative plug of at least 13 amp rating to BS 1363 should be used.

As the colours of the wires in the mains lead of this appliance may not correspond with the coloured markings identifying the terminals in your plug, proceed as follows:-

- The wire which is coloured GREEN and YELLOW must be connected to the terminal which is marked with letter (E) or by the Earth symbol  or coloured GREEN and YELLOW
- The wire which is coloured BLUE must be connected to the terminal which is marked with the letter (N) or coloured BLACK
- The wire which is coloured BROWN must be connected to the terminal which is marked with the letter (L) or coloured RED

If in doubt regarding the electrical connection of this appliance, consult a qualified electrician. Do not shorten the supply cable, the appliance may require removing for servicing.

N.B. Ensure that the plug socket is situated in an easily accessible place after installation.

E & O E. All instructions, dimensions and illustrations are provided for guidance only. CDA reserve the right to change specifications without prior notice.

Changing the light bulb

If the LED lighting fails in any way, it should only be replaced by CDA authorised service agents. In the event of light failure within your fridge please contact CDA Customer Care to arrange a service visit. Contact details are on the rear cover of this manual.

Climate range

The information about the climate range of the appliance is provided on the rating plate. It indicates at which ambient temperature (that is room temperature in which the appliance is working) is optimal for the operation of the appliance.

Climate class		Allowable ambient temperature
SN	Extended Temperate	This refrigeration appliance is intended for use at an ambient temperature ranging between 10°C and 32°C
N	Temperate	This refrigeration appliance is intended for use at an ambient temperature ranging between 16°C and 32°C
ST	Sub Tropical	This refrigeration appliance is intended for use at an ambient temperature ranging between 16°C and 38°C
T	Tropical	This refrigeration appliance is intended for use at an ambient temperature ranging between 16°C and 43°C

Warranty and service

The manufacturer shall not be held liable for any damage caused by improper use of the product.

- Repairs carried out by unqualified persons may seriously endanger the appliance user
- Pursuant to Commission Regulation (EU) 2019/2019, The minimum availability period for spare parts necessary to repair the appliance is 7 or 10 years depending on the type and purpose of the spare part
- The list of spare parts and the ordering procedure are available on the websites of the manufacturer, importer or an authorised representative
- The minimum warranty period for the appliance offered by the manufacturer, importer or authorised representative is given in the warranty card
- The warranty shall be void if you make any independent adaptations or alterations, tamper with seals or other appliance safety devices or its parts or interfere with the appliance contrary to operating instructions

For more information about the product, please refer to the EU EPREL Product Database at <https://eprel.ec.europa.eu>.

Alternatively you can use your mobile device to scan the QR code on the energy label or enter the product model listed on the energy label in the EPREL search engine.

Notes



For service or queries relating to your product please contact:

The Customer Care Department on **01949 862 012** or email **customer.care@cda.co.uk**

For more information please contact:

The Sales Department on **01949 862 010** or email **sales@cda.co.uk**

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